



WARRANTY

NC guarantees the product to be free from defects in materials and workmanship for a period of two (2) years on the hand piece and 3 (three) years on the control unit from the time of its original purchase. If during this period of guarantee the product proves defective due to improper materials or workmanship, NC will without charge for labor or parts, repair or (at NC USA discretion) replace the product or its defective parts upon the terms and conditions set forth below. NC reserves the right (at its sole discretion) to replace spare parts or products.

Conditions

1. The warranty has been registered through www.nouveaucontour.com
2. This guarantee will be granted only when the original invoice or sales receipt (indicating the date of purchase, product type and dealer's name) is presented together with the defective product. NC reserves the right to refuse free-of-charge guarantee service if the above document cannot be presented or if the information contained in it is incomplete or illegible.
3. This guarantee will not reimburse nor cover the damage resulting from adaptations or adjustments which may be made to the product, without the prior written consent of NC, in order to conform to the national or local technical or safety standards in force in any country other than the ones for which the product was originally designed and manufactured.
4. This guarantee will not apply if the type or serial number on the product has been altered, deleted, removed or made illegible.
5. This guarantee covers none of the following:
 - a. Periodic maintenance and repair or replacement of parts due to normal wear and tear;
 - b. Any adaptation or changes to upgrade the product from its normal purpose as described in the instruction manual, without the prior written consent of Nouveau Contour;
 - c. Transport costs, home service transport cost and all risks of transport relating directly or indirectly to guarantee of the product;

d. Damage resulting from:

- i. Misuse, including but not limited to (a) failure to use the product for its normal purpose or in accordance with NC instructions on the proper use and maintenance, and (b) installation or use of the product in a manner inconsistent with the technical or safety standards in force in the country where it is used and
- ii. Repair done by non-authorized Service Representative or Distributor, or the customer himself;
- iii. Accidents, lightning, water, fire, improper ventilation or any cause beyond the control of NC;
- iv. Defects of the system into which this product is incorporated.

- 6. This guarantee does not affect the consumer's statutory rights under applicable national laws in force, nor the consumer's rights against the manufacturer, distributor or representative arising from their sales or purchase contract.

Note: *f* When returning the product for warranty service, please pack it very carefully, insure it, enclose the bill of sale and the print of the warranty confirmation email. Please include an explanation of the problem encountered for our repair department. A duplicate invoice or dated proof of purchase must be presented for warranty service.